

IMPORTANT NOTICE TO ALL CUSTOMERS

DATA LOSS WARNING

Please be aware that part of the test and repair procedure for mobile phones, PDA's or other equipment may require and include upgrading the unit's software and/or the replacement of components that store data¹, settings and other content or contact information. Whether to upgrade any software or replace any component in the test and repair process is entirely at the discretion of MobilefoneRepair.com Ltd (MfR) unless specifically instructed otherwise in writing by the Customer³.

It is strongly recommended you BACK UP ANY DATA before submitting equipment for service

MfR cannot accept responsibility for any such loss of data should it occur during the test and repair procedure, nor for any consequential personal or business loss including goodwill or wasted expenditure or any other indirect or consequential loss.

¹The term "DATA" means to include but is not limited to:

**PHONE NUMBER / CONTACT LISTS / CALENDAR or DIARY CONTENT
TEXT MESSAGES, PXT MESSAGES or other GRAPHIC IMAGES or FILES
PERSONALISED PHONE SETTINGS, RING TONES, LOGO's etc
WAP / INTERNET SETTINGS, CONTENT or DOWN-LOADED MATERIAL of any kind**

²The term "Customer" means the person or entity actually submitting equipment for service and repair regardless of ownership of the equipment. **It is a condition of the Customer submitting and MfR receiving any equipment for repair that the Customer understands this warning regarding potential data loss.** This warning applies to any person or business submitting equipment for repair. In all cases MfR assumes the Customer is authorised to submit such equipment for repair and the Customer accepts responsibility under this notice.

³**Any instruction NOT to delete data must be in writing on the Service Request Form and signed by the Customer.**

If you are unsure of the meaning of this notice please discuss it with our staff BEFORE you hand over equipment for service.